



Cerner Workflow ID: 14931 (v. 11.0) Client Workflow ID: 1109

Last updated by Lezlie Leduc, May 21, 2024 3:32pm (UTC -5 hours)

### **Workflow Details:**

Niagara Health System

Workflow Name: Ambulatory (Radiology) - Ortho/Fracture Clinic Schedule Clinic Appointment Workflow State: Future State Workstream: Intradepartmental Venue: Ambulatory Client Owner: Cerner Owner: Standard: Yes Related Workflow(s): Tags:

## **Workflow Summary:**

Service Line: Related Solution(s): Cerner Millennium EMR - Ambulatory Radiology Management Project Name: Niagara Health System:OPT-0297674:NIAG\_CD Niagara HIS RFP TestBuilder Script(s): Cerner Workflow ID: 14931 (v. 11.0) Client Workflow Notes: Introduced By: Validated By: Validated By: Security Position(s): Security Position(s):

#### Swim Lane:

Role(s): ED Provider Department(s): Security Position(s):

## **Start/Stop** [28297]

Description: Patient Seen in the ED and needs an Ortho Appointment

## Work Step [28304]

Description: Refer Order placed for Ortho Clinic locations

#### Swim Lane:

Role(s): ED ward clerk [Custom]



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ED Nurse

Department(s): Security Position(s):

# Off Page Reference [28298]

Workflow Link: Ambulatory - Referrals (Originating)

Comments: Nurse or Clerk will generate the originating referral to the Ortho Clinics.

# Off Page Reference [28299]

Workflow Link: Ambulatory - Referrals (Receiving)

Comments: Nurse or Clerk will receive the referral and process to scheduled appointment type of:

**ORTHO: ED Consult** 

This will open only the ED Consult appointment slots in the schedules.

## Work Step [28301]

Description: Patient leaves the ED with a scheduled Ortho Appointment

## Swim Lane:

Role(s): Ortho Clinic Community Office [Custom] Department(s): Security Position(s):

# Start/Stop [28051]

Description: Ortho office sends a list of patient consults to be seen in clinic

## Swim Lane:

Role(s): Ambulatory Unit Clerk [Custom] Patient Registration Clerk [Custom]

Department(s): Security Position(s):

# Off Page Reference [28205]

Workflow Link: Scheduling - ESM - Schedule Appointment



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# Off Page Reference [28052]

Workflow Link: Scheduling - ESM - Check In Appointment

# **Decision** [28267]

Description: Patient sees Prescriber as 1st part of clinic visit

# Decision [28053]

Description: Are xray orders 1st procedure in the appointment?

# Work Step [28220]

Description: Activitation of xray orders that are the 1st procedure within appointment type

# Work Step [28221]

- Description: WS/NF patient sent to DI to check in. SCS patient is roomed. Update patient locations on organizer
- Comments: When xray orders are activate that will update the RAD net work assignment based on rooms from the ambulatory organizer.

# Start/Stop [28082]

Description: Patient is given a return to clinic appointment at SCS/NF/WS

# Off Page Reference [28212]

Workflow Link: 1VA - Inpatient - CC - Transport for Study [Note: Archived]

# Swim Lane:

Role(s): Ambulatory Nurse

Role(s): Ambulatory Nurse, Ortho Tech

Department(s):

Security Position(s):

# Work Step [28089]

Description: Patient is roomed. Update room locations

**Decision** [28254]

Description: Does the patient need to see Physician

# Work Step [28094]

Description: Review orders and complete activities and interventions as necessary



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# Work Step [28084]

Description: Ortho Tech completes required clinic tasks/interventions. The supplies charge form will open from activities interventions

### Work Step [28100]

Description: Ortho Tech/Nurse complete activities and interventions.

### **Decision** [28104]

Description: Does the patient need to see the Physician prior to X-Ray or no Xray is part of the appointment

### Work Step [17439]

- Description: Activate xray oder and directed patient to Radiology waiting area (NF/WS) and the SCS patient stays in room. Update room locations
- Comments: SCS: clarify the readiology will see where the patient is located to come and do an xray in the room they are in.

(WS/NF) patient goes to Radiology desk to check-in to let them know they have arrived.

RAD net work assignment will be updated based on ambulatory organizer.

#### Swim Lane:

Role(s): Orthopaedic Surgeon

Department(s): Security Position(s):

## Off Page Reference [28187]

Workflow Link: 1VA - FirstNet - Emergency Medicine - Nurse Handoff ED to ED [Note: Archived]
Comments: Any future orders for X-rays will need to be placed as the
Prescriber is completing their documentation so that it will be an associated future order.

## Off Page Reference [28255]

Workflow Link: 1VA - FirstNet - Emergency Medicine - Nurse Handoff ED to ED [Note: Archived] Comments: Ortho places return to clinic orders upon completion of seeing the



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patient.

Places orders for future clinic activities ie: xray; cast change; cast care;

#### **Decision** [28029]

Description: Does an Xray order exist or patient needs an order for XRay or other modality?

#### Off Page Reference [27922]

Workflow Link: 1VA - FirstNet -Emergency Medicine - Launch Point (LP) Results Review Track Board [Note: Archived]

#### Work Step [28191]

Description: Reading the radiology exam and dictate as part of clinic note.

#### **Decision** [28038]

Description: Does the Diagnostics Imaging need to be done completed same day?

#### Off Page Reference [28042]

Workflow Link: 1VA - FirstNet - Emergency Medicine - Bed Assignment

#### Work Step [28032]

Description: Prescriber places radiology order for XRay and select Future Order "No"

#### Off Page Reference [28044]

Workflow Link: 1VA - Inpatient - Bedside Procedure Process [Note: Archived]

#### Work Step [28117]

- Description: Patient directed to Radiology waiting area NF/WS. At SCS patient waits in their room
- Comments: Rad Net work assignment list is updated to include location of patient so long at the ambulatory organizer is updated to room location.

#### Swim Lane:

Role(s): Radiology Technologist



#### Niagara Health System

# Future State: Ambulatory (Radiology) - Ortho/Fracture Clinic Schedule Clinic Appointment

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Department(s): Security Position(s): Radiology - Radiologist

## Off Page Reference [27997]

Workflow Link: 1VA - Medication Process - Medication Patches [Note: Archived]

# Off Page Reference [28064]

Workflow Link: DI - Radiology - Exam Complete [Note: Deleted]

## Work Step [28069]

Description: Patient directed to return to ortho waiting room (NF/WS) in SCS patient stays in the room they are in.

### Work Step [28217]

Description: Update the PACS to complete and the ortho clinic will see that xray is complete

### Swim Lane:

Role(s): Radiologist

# Department(s):

Security Position(s):

## Work Step [27978]

Description: Perform the interpretation in Powerscribe

## Work Step [28133]

Description: Radiologist completed dictation in PACs and report follows to Millennium

#### **Start/Stop** [27994]

Description: Report will post to the patients chart, and the Prescriber will be notified via Results in Message Centre.

#### Start/Stop [28297]

Description: Patient Seen in the ED and needs an Ortho Appointment

## Work Step [28304]

Description: Refer Order placed for Ortho Clinic locations

## Off Page Reference [28298]

Workflow Link: Ambulatory - Referrals (Originating) [Note: Deleted]

Comments: Nurse or Clerk will generate the originating referral to the Ortho



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Clinics.

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## **Start/Stop** [28051]

Description: Ortho office sends a list of patient consults to be seen in clinic

## Off Page Reference [28205]

Workflow Link: 1VA - Inpatient - CC - Transport for Study [Note: Archived]

## Off Page Reference [28052]

Workflow Link: zzz1VA - GEC - CLC - Therapeutic Leave of Absence - Start [Note: Archived]

## **Decision** [28267]

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## **Decision** [28053]

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