# Niagara Health System





Cerner Workflow ID: 42 (v. 20.0) Client Workflow ID: 238

#### Last updated by Lezlie Leduc, May 07, 2024 1:48pm (UTC -5 hours)

Nov 08, 2024

## **Workflow Details:**

Workflow Name: Ambulatory - Visit Instructions Workflow State: Future State Workstream: Discharge/Check Out Venue: Ambulatory Client Owner: Cerner Owner: Standard: Yes Related Workflow(s): Tags:

### **Workflow Summary:**

# Service Line: Related Solution(s): Cerner Millennium EMR - Ambulatory Cerner Oncology Project Name: Niagara Health System:OPT-0297674:NIAG\_CD Niagara HIS RFP TestBuilder Script(s): Cerner Workflow ID: 42 (v. 20.0) Client Workflow ID: 238 Workflow Notes: Introduced By: WS 3 Validated By: WS 7

#### Swim Lane:

Role(s): Provider

Department(s):

Security Position(s): Physician - Primary Care

- Physician Dermatology
- Physician Endocrinology
- Physician Nephrology
- Physician Neurology
- Physician Oncology
- Physician Ophthalmology
- Physician Otolaryngology
- Physician Women's Health
- Physician Urology
- Physician Rheumatology
- Physician Cardiovascular
- Physician Pediatrics
- Physician Sports Medicine
- Physician Pulmonology



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Physician - Physical Medicine Rehab Physician - Podiatry Physician - Psychiatry Physician - Urgent Care Urgent Care - Nurse Practitioner Nurse Practitioner Urgent Care - Physician Assistant Physician Assistant

### Start/Stop [18054]

Description: Providers complete patient visit instructions as part of their m-page Step Impact: Training

### Work Step [18056]

Description: Patient visit completed - patient ready for departing clinic

### Decision [912]

Description: Does provider complete and review visit instructions with patient?

#### **Decision** [18037]

Description: Has the provider created their office visit note?

#### Work Step [913]

- Description: Provider creates Ambulatory Visit Instructions via the Create Note section on the Ambulatory Workflow. Sign and Submit document.
  - Method: MPage
- Comments: Provider can review any required components assessed through gap checking (green check mark=complete and red asterisk=incomplete) This helps to prevent incomplete documentation.

Each MPage can have up to 5 different note types linked- including the Patient Discharge Summary and Provider Discharge Documentation

Can Sign/Print if patient does not have patient portal.



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# Work Step [18039]

- Description: Provider will create office visit note and Ambulatory Visit Instructions at the same time via the Create Note section
  - Method: MPage
- Comments: Create note section can be found at the bottom of the Ambulatory Workflow mpage titled "Office Visit Documentation" or title localized by client to indicate both Office Visit Note and Ambulatory Visit Instructions.

# Work Step [910]

Description: Provider reviews information with patient.

### Swim Lane:

Role(s): Ambulatory Nurse Clinic Staff

# Department(s):

Security Position(s): Ambulatory - MA Ambulatory - MA Templates Ambulatory - RN/LPN Ambulatory - RN/LPN Templates Urgent Care - Medical Assistant Urgent Care - Nurse

# Work Step [18033]

- Description: Clinical staff creates Ambulatory Visit Instructions via the Create Note section on the Ambulatory Workflow.
  - Method: MPage
- Comments: Clinical staff can review any required components assessed through gap checking (green check mark=complete and red asterisk=incomplete) This helps to prevent incomplete documentation. Each MPage can have up to 5 different note types linked- including the Patient Discharge Summary and Provider Discharge Documentation

# Work Step [18047]

Description: Sign/submit document, sign and print can be enabled.

# Work Step [18034]

Description: Clinical staff reviews information with patient



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# Work Step [918]

Description: Responsible staff checks tasks for referral or follow-up orders, and will check requisitions generated from orders

