Swimlane: Ambulatory Nurse, Provider, Nurse Practitioner, Allied Health Professionals, Health Records

Start/Stop
Provider letter needs to be sent
[39054]

Decision
Is Provider completing or reviewing an Office Note?
[39055]

— Yes →

Work Step
Select box for "Create Provider Letter" while signing a note or select Provider Letter while reviewing in Document Viewing
[39056]

— No →

Work Step
Select Communicate from Task Bar, then select Provider Letter
[39063]

Work Step
Select Recipient(s)
[39071]

Decision
Is mail selected as mode?
[39140]

— No →

Work Step
Select Browse Documents to select text within documentation to quote or attach full document
[39078]

Work Step
Select Subject/Template then review and edit letter as necessary
[39066]

— Yes →

Work Step
Unselect Forward to Print if goinig to print letter during letter creation
[39142]

Work Step
Select Transition of Care check box, if appropriate
[39080]

Work Step
Select Add Results to include Results from flowsheet if appropriate
[39082]

Work Step
Select Preview to review the letter before sending and select OK
[39084]

Decision
Was mail selected as mode?
[39151]

— No →

System
Fax is sent to fax recipients and a Document to Review is created for any recipients with a mode of Inbox
[39091]

Start/Stop
Provider letter is sent
[39093]

— Yes →

Work Step
Print Letter
[39157]

Future State: Ambulatory - Provider Letters

Cerner Workflow ID: 1873 (v. 19.0)   Client Workflow ID: 226   Last updated by Lezlie Leduc, Dec 14, 2023 2:24pm (UTC -5 hours)

Workflow Details:

Workflow Name: Ambulatory - Provider Letters
Workflow State: Future State
Workstream: Ongoing Assessment and Treatment
Venue: Ambulatory
Client Owner:
Cerner Owner:
Standard: Yes
Related Workflow(s):
Tags:

Workflow Summary:

Service Line:
Related Solution(s): Cerner Millennium EMR - Ambulatory
Cerner Oncology
Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP
TestBuilder Script(s):
Cerner Workflow ID: 1873 (v. 19.0)
Client Workflow ID: 226
Workflow Notes: Standard Build
-Provider Letters
(Model Experience>Model Experience Foundation>Physician>Ambulatory
Venue>Provider Letters)

-Message Center
(Model Experience>Model Experience Foundation>
Physician>Ambulatory Venue>Organizer Level Items>Message Center)
Introduced By: WS 4
Validated By: WS 5

Swim Lane:

Role(s): Ambulatory Nurse
Provider
Nurse Practitioner
Allied Health Professionals [Custom]
Health Records [Custom]
Department(s):
Security Position(s): Ambulatory - RN/LPN
Ambulatory - Care Manager
Ambulatory - Nurse Manager
Nurse Practitioner

Niagara Health System

Nov 08, 2024

Future State: Ambulatory - Provider Letters

Cerner Workflow ID: 1873 (v. 19.0)   Client Workflow ID: 226   Last updated by Lezlie Leduc, Dec 14, 2023 2:24pm (UTC -5 hours)

Physician - Endocrinology
Physician - Nephrology
Physician - Neurology
Physician - Pediatrics
Physician - Pulmonology
Physician - Urgent Care
Physician - Urology
Physician - Cardiovascular
Physician - General Surgery
Physician - Infectious Disease
Physician - Orthopaedic Surgery
Physician - Otolaryngology

Start/Stop [39054]

Description: Provider letter needs to be sent

Decision [39055]

Description: Is Provider completing or reviewing an Office Note?

Work Step [39056]

Description: Select box for "Create Provider Letter" while signing a note or select Provider Letter while reviewing in Document Viewing

Work Step [39063]

Description: Select Communicate from Task Bar, then select Provider Letter

Work Step [39071]

Description: Select Recipient(s)

Comments: Can select Recipients from the following:

Internal Search, Direct Email Search, External
NPPES Search, Relationship Check Boxes, Add Free Text Recipient,
Favorite, and Recent Recipients

Mode's available for sending:
Mail, Fax,
Inbox, Direct.

Cerner Workflow ID: **1873** (v. 19.0)   Client Workflow ID: **226**   Last updated by Lezlie Leduc, Dec 14, 2023 2:24pm (UTC -5 hours)

Decision [39140]

Description: Is mail selected as mode?

Work Step [39078]

Description: Select Browse Documents to select text within documentation to quote or attach full document

Work Step [39066]

Description: Select Subject/Template then review and edit letter as necessary

Work Step [39142]

Description: Unselect Forward to Print if goinig to print letter during letter creation

Comments: Letter is routed to the letters to print folder in message center of designated print staff if selecting to forward to print option.

Work Step [39080]

Description: Select Transition of Care check box, if appropriate

Comments: Select appropriate referral orders as needed.

CPC+ Considerations:
Summary of Care Record. You can select the "Care Plan" check box to attach a Care Plan CCDA for CPC+. This is not a requirement for CPC+ anymore, but if you want to meeting the b(9) criteria you can leverage this solution to meet that.

Work Step [39082]

Description: Select Add Results to include Results from flowsheet if appropriate

Work Step [39084]

Description: Select Preview to review the letter before sending and select OK

Decision [39151]

Description: Was mail selected as mode?

System [39091]

Description: Fax is sent to fax recipients and a Document to Review is created for any recipients with a mode of Inbox

Start/Stop [39093]

Description: Provider letter is sent

Comments: CPC+ Considerations:
Comprehensiveness and Coordination

Work Step [39157]

Description: Print Letter

Comments: Letter is routed to the letters to print folder in message center of designated print staff if selecting to forward to print option.