# Niagara Health System



[26204]





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Cerner Workflow ID: 10223 (v. 19.0) Client Workflow ID: 227

Nov 08, 2024

Last updated by Lezlie Leduc, Feb 25, 2024 10:18pm (UTC -5 hours)

## Workflow Details:

Workflow Name: Ambulatory - Prescriber Clinic Visit Workflow State: Future State Workstream: Ongoing Assessment and Treatment Venue: Ambulatory Client Owner: Cerner Owner: Standard: Yes Related Workflow(s): Tags:

## **Workflow Summary:**

Service Line: Related Solution(s): HealtheRegistries Cerner Millennium EMR - Ambulatory Project Name: Niagara Health System: OPT-0297674: NIAG\_CD Niagara HIS RFP TestBuilder Script(s): Cerner Workflow ID: 10223 (v. 19.0) Client Workflow ID: 227 Workflow Notes: Introduced By: WS 3 Validated By: WS 4

## Swim Lane:

Role(s): Nurse Practitioner Physician [Custom] Prescriber [Custom]

Department(s):

- Security Position(s): Physician Primary Care
  - Physician Cardiovascular
  - Physician Colon and Rectal Surgery
  - Physician Dermatology
  - Physician Endocrinology
  - Physician Gastroenterology
  - Physician General Surgery
  - Physician Nephrology
  - Physician Neurology
  - Physician Oncology
  - Physician Orthopaedic Surgery
  - Physician Podiatry
  - Physician Otolaryngology



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Physician - Pediatric Cardiology Physician - Pediatric Gastroenterology Physician - Pediatric Surgery Physician - Pediatrics Physician - Physical Medicine Rehab Physician - Pulmonology Physician - Rheumatology Physician - Urology Physician - Women's Health Physician Assistant Nurse Practitioner

## **Start/Stop** [17652]

Description: Patient is ready to be seen by prescriber

Comments: Indicated by "Seen by Clinic Staff" from organizer or other method of communication

## Work Step [17653]

- Description: Click patient's name from the Ambulatory Organizer to open chart and review Ambulatory Workflow Method: MPage
- Comments: Provider can rearrange the headers to flow with their workflow during a patient visit

## Work Step [26216]

Description: Review and update patient's Chief Complaint Method: MPage

## Work Step [26218]

Description: Review past and present Vital Signs and Measurements Method: MPage

## Work Step [18999]

Description: Review/update Allergies (See Comments) Method: MPage Value Impact: Patient Safety



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Comments: Review and update both local record and from outside sources

Click the + Add Button to add new problems or right click on the existing problem to modify or update details.

Or Mark as Reviewed if no changes

## Work Step [19002]

Description: Review/update histories (Social, Family, Procedure, Pregnancy) Method: MPage

Comments: Click the +Add Button to add new problems or right click on the existing problem to modify or update details.

Or Mark as Reviewed if no changes

## Work Step [26319]

- Description: Review/update Problem List
  - Method: MPage
  - Comments: Review and update both local record and from outside sources

Click the + Add Button to add new problems or right click on the existing problem to modify or update details.

Or Mark as Reviewed if no changes

## Off Page Reference [26396]

Workflow Link: Ambulatory - Medication Process - Outpatient Medication Reconciliation

## **Decision** [26342]

Description: Does patient meet criteria for a Quick Visit? Comments: Select Quick Visit, or accept nurse proposed Quick Visit.

## Work Step [26343]

Description: Complete Quick Visit Method: MPage



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Comments: This Visit problem, Orders, Charges, Patient Education, Physical Examination, Review of Systems can all be done within the Quick Visit

#### Work Step [26320]

- Description: Access specialty-specific Quick Orders view, to place new and additional orders as needed
  - Method: PowerOrders
- Comments: Academic Considerations: For Residents and Medical Students placing orders, please reference the "Ambulatory - Resident Workflow" and " Ambulatory - Medical Student Proposed Ordering"

## Work Step [26341]

- Description: Document Subjective/HPI, ROS, Objective/Physical Exam, and Assessment & Plan sections
  - Method: MPage
- Comments: Provider can use free text, auto-text or Dragon to document. If using quick visit, ROS and PE may already be completed.

#### Work Step [26321]

- Description: Document Follow Up Plans and if indicated select Patient Specific Education and review with patient
  - Method: MPage
- Comments: You can document follow-up plans via Patient Instructions in the workflow.

## Work Step [19058]

Description: Select appropriate note template and review/update documentation as necessary Method: MPage

Comments: Select the appropriate note type and template. For Clinics the recommended template is the Office Visit Note. Provider can default to their note type preference.

The visit note template visit instructions can be linked and created as a separate document at the same time.



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## **Decision** [19080]

Description: Is note complete?

Comments: Academic Considerations: The note status for Resident and Medical Student notes can vary based on organizational policy and state regulations. Please reference Provider Workflow - Resident and Non-Physician Practitioner Documentation for additional information.

## Work Step [19085]

Description: Select Save and complete note when you are able to

Comments: If the document has not been saved previously, the Save Note dialog box opens. In the Save Note dialog box, select a note type, title, and service date and time. Click OK. The note is saved with an In Progress Status.

Note will be in Message Center for completion.

## Work Step [26204]

Description: Select Sign/Submit

Comments: Signing the note completes the documentation process and publishes the note in the patient's chart. And signing the Visit Instructions publishes them to the Patient Portal. If the patient is not a portal user, the end-user can choose to print the instructions.

## Start/Stop [26271]

Description: Provider visit finished

