



## Future State: Ambulatory - Medication Process - Outpatient Medication Reconciliation

Cerner Workflow ID: 10326 (v. 9.0) Client Workflow ID: 985

Last updated by Lezlie Leduc, Feb 22, 2024 10:11pm (UTC -5 hours)

**Workflow Details:**

Workflow Name: Ambulatory - Medication Process - Outpatient Medication Reconciliation

Workflow State: Future State

Workstream: Medication

Venue: Ambulatory

Client Owner:

Cerner Owner:

Standard: Yes

Related Workflow(s):

Tags:

**Workflow Summary:**

Service Line:

Related Solution(s): Pharmacy Inpatient  
PowerChart

Project Name: Niagara Health System:OPT-0297674:NIAG\_CD Niagara HIS RFP

TestBuilder Script(s):

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Workflow Notes: Assumes following best practice Recommendations:

- \* No reconciliation choices are defaulted
- \* "Continue Remaining Home Meds" button is enabled
- \* "Do Not Continue Remaining Orders" button is enabled
- \* Inpatient Medications are configured to default to Hx when Continue is selected.
- \* Partial Medication Reconciliation is available
- \* IVs are configured to allow Continue (no new Rx is created)
- \* Reconcile and Plan is enabled
- \* PATIENTFRIENDLYMEDRECONLIST and/or FINALMEDLIST tokens are used for discharge instructions (or custom token with comparable functionality)
- \* Therapeutic Substitution rules are built for nonformulary meds where appropriate

See Policy ID# 555-025-011 Appendix A for  
BPMH information on outpatient clinics

Introduced By: WS 3.2

Validated By: WS 7

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**Swim Lane:**

Role(s): Ambulatory Prescriber [Custom]

Department(s):

Security Position(s):

**Off Page Reference [203]**

Workflow Link: Ambulatory - Outpatient - Documenting Medication History

Value Impact: Patient Safety

Step Impact: Policy/Procedure

Comments: See

**Work Step [204]**

Description: Click "Outpatient" Reconciliation from Home Medications component on Outpatient Workflow mPage

Comments: Outpatient Medication Reconciliation is only required of certain clinics which is outlined by a policy.

**Decision [126]**

Description: What medications require reconciliation?

**Work Step [211]**

Description: Create New Rx and print prescription requisition (and fax if appropriate)

Comments: eFax not available at this time.

If a prescriber wrote a new Rx during the clinic visit, that med is automatically going to be Continued in the Outpatient Meds Rec window. If the prescriber notices a mistake in the prescription details or wants to change any of those details, the prescriber should click the Prescription/Pill Bottle icon to discontinue the old Rx and update details on the new Rx.

**Decision [207]**

Description: New or Existing?

**Decision [135]**

Description: Should the patient continue taking the medication at home?

**Decision [136]**

Description: Should the patient continue taking the medication at home?

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**Decision [138]**

Description: Should the patient continue taking the medication at home as prescribed?

**Decision [193]**

Description: Modifications required? (e.g. dose change, frequency, D/C med etc)

Comments: For surgical/minor procedure clinics, if you're giving specific instructions to adjust a med before patient's surgery, don't actually change the medication details in the Meds Rec window so the med history is protected. Recommend leveraging patient instructions to educate the patients on how they should change their medication intake before surgery or minor procedure.

**Work Step [142]**

Description: Do Not Continue

**Decision [198]**

Description: Modifications required? (e.g. dose change, frequency, D/C med etc)

Comments: For surgical/minor procedure clinics, if you're giving specific instructions to adjust a med before patient's surgery, don't actually change the medication details in the Meds Rec window so the med history is protected. Recommend leveraging patient instructions to educate the patients on how they should change their medication intake before surgery or minor procedure.

**Decision [171]**

Description: Does the medication require a prescription?

**Decision [140]**

Description: Does the medication require refills or a new prescription?

**Decision [183]**

Description: Does the medication require refills/changes warranting a new script?

**Work Step [169]**

Description: Continue

**Work Step [168]**

Description: Create New Rx and print prescription requisition (and fax if appropriate)

Comments: eFax prescription option: no way to confirm that the Rx has

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successfully been received by the pharmacy. Need to have more conversation around whether or not eFax will be a recommended workflow.

**Work Step [170]**

Description: Do Not Continue

**Work Step [147]**

Description: Acknowledge home medication(s).

**Work Step [144]**

Description: Create New Rx and print prescription requisition (and fax if appropriate)

**Work Step [181]**

Description: Continue

**Work Step [182]**

Description: Create New Rx and print prescription requisition (and fax if appropriate)

Comments: eFax not available at this time.

If a prescriber wrote a new Rx during the clinic visit, that med is automatically going to be Continued in the Outpatient Meds Rec window. If the prescriber notices a mistake in the prescription details or wants to change any of those details, the prescriber should click the Prescription/Pill Bottle icon to discontinue the old Rx and update details on the new Rx.

**Work Step [180]**

Description: Do Not Continue

**Decision [150]**

Description: Do additional medications require reconciliation?

**Start/Stop [158]**

Description: Acknowledge any remaining medications and Reconcile and Sign

**Facilities:**

Facility Name: Niagara Health Ambulatory Care

Status: Pending Approval

Facility Cerner Owner: Evans,Joe C

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Facility Client Owner: Leduc, Lezlie

Authorize Date:

Facility Comments: