Niagara Health System

Nov 08, 2024

Future State: Ambulatory - Infusion Recurring (Non Oncology)

Cerner Workflow ID: 23080 (v. 4.0)   Client Workflow ID: 214   Last updated by Lezlie Leduc, Jul 19, 2024 1:21pm (UTC -5 hours)

Prescriber (Provider)

Start/Stop
Patient seen at the prescribers office
[41246]

Decision
Does patient currently exist within the NH system?
[41263]

— No →

Work Step
Physician office communicates a request to Central Scheduling to add a new patient to the system. So that orders can be placed.
[41265]

Yes ↓

Decision
Does the patient require a recurring infusion?
[41040]

— No →

Off Page Reference
Ambulatory - Infusions (Non-Recurring)
[41196]

Yes ↓

Work Step
Place Powerplan order for Multi-phase Infusion.
[41195]

Work Step
Physician orders and initiates the scheduling phase of power plan to indicate how often and how many infusions the patient needs.
[41201]

Work Step
Capture signature of consent and faxed to administering clinic area prior to appointment
[41140]

Ambulatory Unit Clerk

Recurring Appointment

Off Page Reference
Scheduling - ESM - Orders to Scheduling (CPOE)
[41142]

Work Step
Notify ordering prescribers office of appointment. Include patient instructions are linked to appointment types
[41150]

Work Step
Scan received consent into the powerchart
[41153]

Decision
Does patient require blood products?
[41165]

Yes ↓

Off Page Reference
Work Queue Management - Enterprise Document Management - WQM for Ambulatory
[41244]

Work Step
Blood bank/lab notified of patient appointment when scheduled.
[41214]

Off Page Reference
Registration - ERM - Recurring
[41276]

Off Page Reference
Scheduling - ESM - Check In Appointment
[41208]

Ambulatory Nurse

Work Step
Review the power plan day before appointment and ensure all pre-tasks have been completed and consent received
[41221]

— New/Changed Powerplan →

Work Step
Activate the ordered powerplan and obtain consent if not already in place
[41147]

Work Step
PowerPlan tasks placed where applicable, nursing initiates tasks as appropriate
[41211]

Decision
Is the infusion blood product?
[41237]

— No →

Work Step
Complete infusion as per powerplan.
[41209]

Recurring powerplan (no changes)

Work Step
For subsequent visits in which no changes have been made to the powerplan; copy forward the powerplan for the infusion ordered
[41281]

Off Page Reference
Ambulatory - In Clinic Medications (Scanning)
[41164]

Yes ↓

Work Step
Place blood pick up and delivery order
[41249]

Off Page Reference
Bridge Transfusion - Start Transfusion
[41234]

Document Interactive View
Document end of treatment in iView bands as appropriate
[41243]

Off Page Reference
Ambulatory - Visit Instructions
[41255]

Off Page Reference
Scheduling - ESM - Check Out Appointment
[41257]

Laboratory Department

Work Step
Lab receives notification that a patient has been booked and needs blood product
[41194]

Off Page Reference
Laboratory - Blood Bank Outpatient Transfusion
[41218]

Future State: Ambulatory - Infusion Recurring (Non Oncology)

Cerner Workflow ID: 23080 (v. 4.0)   Client Workflow ID: 214   Last updated by Lezlie Leduc, Jul 19, 2024 1:21pm (UTC -5 hours)

Workflow Details:

Workflow Name:	Ambulatory - Infusion Recurring (Non Oncology)
Workflow State:	Future State
Workstream:	Ongoing Assessment and Treatment
Venue:	Ambulatory
Client Owner:	
Cerner Owner:	
Standard:	Yes
Related Workflow(s):	
Tags:	

Workflow Summary:

Service Line:	
Related Solution(s):	Cerner Millennium EMR - Ambulatory
Project Name:	Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP
TestBuilder Script(s):	
Cerner Workflow ID:	23080 (v. 4.0)
Client Workflow ID:	214
Workflow Notes:	
Introduced By:	WS 7
Validated By:	WS 8

Swim Lane:

Role(s):	Prescriber (Provider) [Custom]
Department(s):	
Security Position(s):	Physician - Primary Care

Start/Stop [41246]

Description: Patient seen at the prescribers office

Decision [41263]

Description: Does patient currently exist within the NH system?

Work Step [41265]

Description: Physician office communicates a request to Central Scheduling to add a new patient to the system. So that orders can be placed.

Comments: Physician offices calls central scheduling with patient information and the central scheduling will develop a patient account in real on the phone.

Future State: Ambulatory - Infusion Recurring (Non Oncology)

Decision [41040]

Description: Does the patient require a recurring infusion?

Comments: This will be completed via the PowerPlan using Day of Treatment functionality.

Off Page Reference [41196]

Workflow Link: Ambulatory - Infusions (Non-Recurring)

Work Step [41195]

Description: Place Powerplan order for Multi-phase Infusion.

Work Step [41201]

Description: Physician orders and initiates the scheduling phase of power plan to indicate how often and how many infusions the patient needs.

Comments: in the order entry format click on the calendar icon beside
Order for
future YES

When the calendar opens,
Click on recurring

Input he number
of every " x" and the for "x"

Specify the number of recurrence and the duration.

Work Step [41140]

Description: Capture signature of consent and faxed to administering clinic area prior to appointment

Comments: Clinic Areas:
Medical Day Units
Paediatrics
Hemodialysis Units

Swim Lane:

Role(s): Ambulatory Unit Clerk [Custom]

Department(s):

Security Position(s):

Cerner Workflow ID: 23080 (v. 4.0)   Client Workflow ID: 214   Last updated by Lezlie Leduc, Jul 19, 2024 1:21pm (UTC -5 hours)

Off Page Reference [41142]

    Workflow Link: Scheduling - ESM - Orders to Scheduling (CPOE)

        Comments: Use recurring visits.

Work Step [41150]

    Description: Notify ordering prescribers office of appointment. Include patient instructions are linked to appointment types

        Comments: Patient instructions built into the appointment types.

Work Step [41153]

    Description: Scan received consent into the powerchart

Decision [41165]

    Description: Does patient require blood products?

Off Page Reference [41244]

    Workflow Link: Work Queue Management - Enterprise Document Management - WQM for Ambulatory

Work Step [41214]

    Description: Blood bank/lab notified of patient appointment when scheduled.

Off Page Reference [41276]

    Workflow Link: Registration - ERM - Recurring

Off Page Reference [41208]

    Workflow Link: Scheduling - ESM - Check In Appointment

      Swim Lane:

          Role(s): Ambulatory Nurse

    Department(s):

Security Position(s):

Future State: Ambulatory - Infusion Recurring (Non Oncology)

Work Step [41221]

    Description: Review the power plan day before appointment and ensure all pre-tasks have been completed and consent received

    Comments: Check the Ambulatory Organizer for the next day in order to review the patients scheduled.

Work Step [41147]

    Description: Activate the ordered powerplan and obtain consent if not already in place

Work Step [41211]

    Description: PowerPlan tasks placed where applicable, nursing initiates tasks as appropriate

Decision [41237]

    Description: Is the infusion blood product?

Work Step [41209]

    Description: Complete infusion as per powerplan.

Document [41243]

    Description: Document end of treatment in iView bands as appropriate

    Method: Interactive View

    Comments:

Off Page Reference [41255]

    Workflow Link: Ambulatory - Visit Instructions

    Comments: provide visit instructions as appropriate.

Off Page Reference [41257]

    Workflow Link: Scheduling - ESM - Check Out Appointment

Off Page Reference [41164]

    Workflow Link: Ambulatory - In Clinic Medications (Scanning)

Work Step [41249]

    Description: Place blood pick up and delivery order

Future State: Ambulatory - Infusion Recurring (Non Oncology)

Off Page Reference [41234]

    Workflow Link: Bridge Transfusion - Start Transfusion

Work Step [41281]

    Description: For subsequent visits in which no changes have been made to the powerplan; copy forward the powerplan for the infusion ordered

    Comments: Right click on the initiated powerplan and copy forward.

    NOTE: do not copy
forward if changes have been made to power plan. Use the new
powerplan.

Swim Lane:

    Role(s): Laboratory Department
Department(s):
Security Position(s):

Work Step [41194]

    Description: Lab receives notification that a patient has been booked and needs blood product

Off Page Reference [41218]

    Workflow Link: Laboratory - Blood Bank Outpatient Transfusion