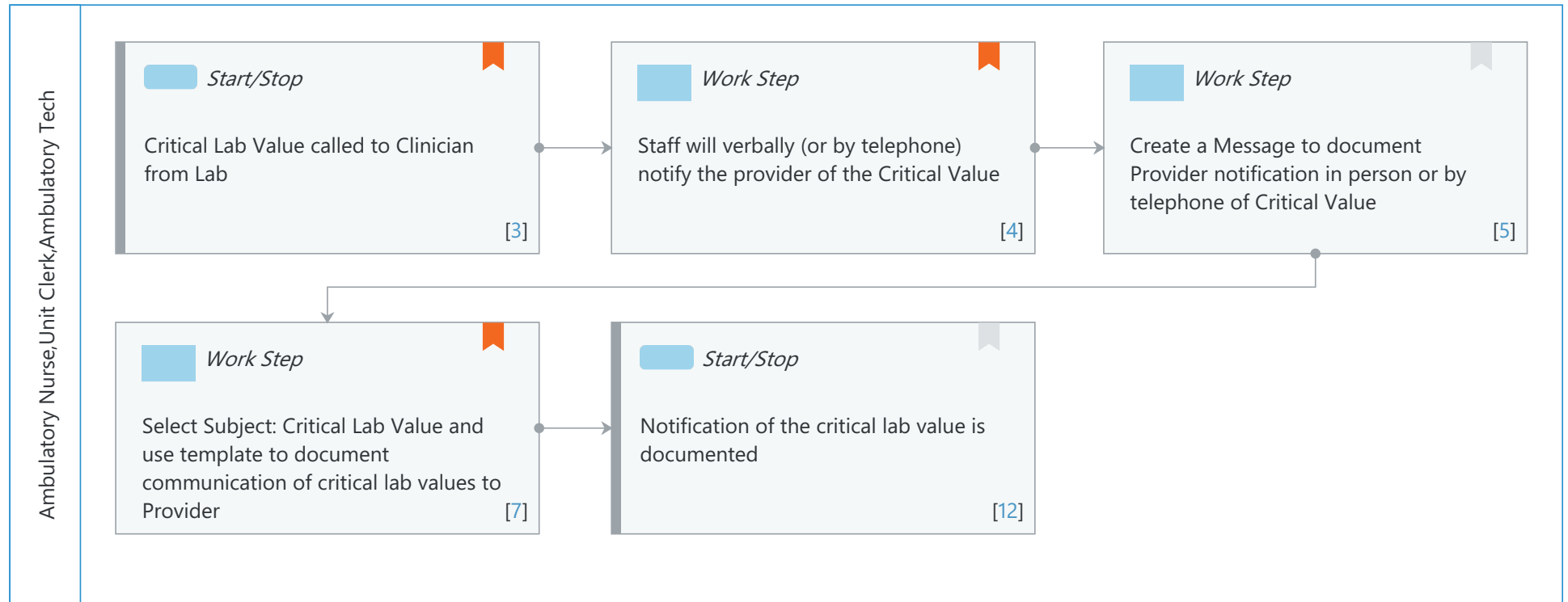


## Future State: Ambulatory - Critical Lab Values

Cerner Workflow ID: 6501 (v. 16.0)

Client Workflow ID: 201

Last updated by Lezlie Leduc, Nov 02, 2023 12:22pm (UTC -5 hours)



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Cerner Workflow ID: 6501 (v. 16.0) Client Workflow ID: 201

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**Workflow Details:**

Workflow Name: Ambulatory - Critical Lab Values  
Workflow State: Future State  
Workstream: Ongoing Assessment and Treatment  
Venue: Ambulatory  
Client Owner:  
Cerner Owner:  
Standard: Yes  
Related Workflow(s):  
Tags:

**Workflow Summary:**

Service Line:  
Related Solution(s): Cerner Millennium EMR - Ambulatory  
Project Name: Niagara Health System:OPT-0297674:NIAG\_CD Niagara HIS RFP  
TestBuilder Script(s):  
Cerner Workflow ID: 6501 (v. 16.0)  
Client Workflow ID: 201  
Workflow Notes:  
Introduced By: WS 2  
Validated By: WS 3

**Swim Lane:**

Role(s): Ambulatory Nurse  
Unit Clerk  
Ambulatory Tech [Custom]  
Department(s):  
Security Position(s): Ambulatory - MA  
Ambulatory - MA Templates  
Ambulatory - RN/LPN  
Ambulatory - RN/LPN Templates  
Ambulatory - Care Manager  
Ambulatory - Nurse Manager  
Urgent Care - Medical Assistant  
Urgent Care - Nurse

**Start/Stop [3]**

Description: Critical Lab Value called to Clinician from Lab  
Comments: Critical Value : Any laboratory result falling into what is known as the critical zone, which could pose great danger to the patient

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if not followed-up on immediately. Critical Value tests and ranges have been defined by Laboratory Services.

Requirement: All Critical Values and notification information must be documented directly into the Electronic Medical Record (EMR).

**Work Step [4]**

Description: Staff will verbally (or by telephone) notify the provider of the Critical Value

Value Impact: Patient Safety

Comments: Follow organizational policy and procedures as needed for Critical Lab Value response. If a policy/procedure is applicable, update "Step Impact" to reflect Policy/Procedure by checking the box.

**Work Step [5]**

Description: Create a Message to document Provider notification in person or by telephone of Critical Value

**Work Step [7]**

Description: Select Subject: Critical Lab Value and use template to document communication of critical lab values to Provider

Comments: Ensure patient's name is selected in message.

Template content to include: Critical

Value Notification Notified by Lab At: \_ Lab Contact: \_ Lab

Performed At\_ Lab Test: \_\_ Name of Clinician Notified: \_\_ Date/Time

Notified: \_

**Start/Stop [12]**

Description: Notification of the critical lab value is documented