Niagara Health System

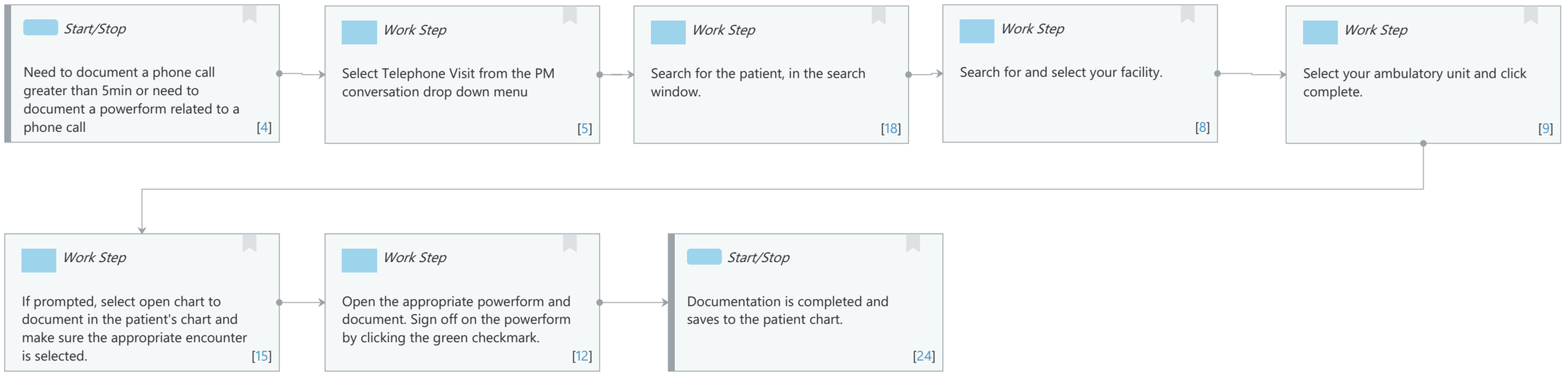
Nov 08, 2024

Future State: Ambulatory - Clinical Phone Calls and Messaging (>5min PM Conversation Patient Care)

Cerner Workflow ID: Client Workflow ID: 1036

Last updated by Lezlie Leduc, Feb 09, 2024 3:22pm (UTC -5 hours)

Ambulatory Nurse,Ambulatory Prescriber,Clerk,Allied Health



© Cerner Corporation. All rights reserved. This document contains Cerner confidential and/or proprietary information belonging to Cerner Corporation and/or its related affiliates which may not be reproduced or transmitted in any form or by any means without the express written consent of Cerner.

Future State: Ambulatory - Clinical Phone Calls and Messaging (>5min PM Conversation Patient Care)

Cerner Workflow ID: Client Workflow ID: 1036 Last updated by Lezlie Leduc, Feb 09, 2024 3:22pm (UTC -5 hours)

Workflow Details:

Workflow Name: Ambulatory - Clinical Phone Calls and Messaging (>5min PM Conversation Patient Care)
Workflow State: Future State
Workstream: Other
Venue: Ambulatory
Client Owner:
Cerner Owner:
Standard: Yes
Related Workflow(s):
Tags:

Workflow Summary:

Service Line:
Related Solution(s): Cerner Millennium EMR - Ambulatory
Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP
TestBuilder Script(s):
Cerner Workflow ID:
Client Workflow ID: 1036
Workflow Notes:
Introduced By: WS 4
Validated By: WS 6

Swim Lane:

Role(s): Ambulatory Nurse
Ambulatory Prescriber [Custom]
Clerk
Allied Health [Custom]
Department(s):
Security Position(s):

Start/Stop [4]

Description: Need to document a phone call greater than 5min or need to document a powerform related to a phone call

Work Step [5]

Description: Select Telephone Visit from the PM conversation drop down menu

Work Step [18]

Description: Search for the patient, in the search window.

© Cerner Corporation. All rights reserved. This document contains Cerner confidential and/or proprietary information belonging to Cerner Corporation and/or its related affiliates which may not be reproduced or transmitted in any form or by any means without the express written consent of Cerner.

Future State: Ambulatory - Clinical Phone Calls and Messaging (>5min PM Conversation Patient Care)

Cerner Workflow ID: Client Workflow ID: 1036 Last updated by Lezlie Leduc, Feb 09, 2024 3:22pm (UTC -5 hours)

Work Step [8]

Description: Search for and select your facility.

Work Step [9]

Description: Select your ambulatory unit and click complete.

Work Step [15]

Description: If prompted, select open chart to document in the patient's chart and make sure the appropriate encounter is selected.

Work Step [12]

Description: Open the appropriate powerform and document. Sign off on the powerform by clicking the green checkmark.

Start/Stop [24]

Description: Documentation is completed and saves to the patient chart.

© Cerner Corporation. All rights reserved. This document contains Cerner confidential and/or proprietary information belonging to Cerner Corporation and/or its related affiliates which may not be reproduced or transmitted in any form or by any means without the express written consent of Cerner.