

Women and Babies Provider, Registered Midwife

OB Ward Clerk, Women and Babies Charge RN, Women and Babies Nurse

Start/Stop
Place orders for follow up appointment(s)
[5]

Work Step
Access the Scheduling Appointment Book
[74]

Work Step
Access SCS Women and Babies Bookshelf select appointment type and then click on the appointment tab.
[75]

Work Step
Enter appointment type, patients name and click on move. Patient appears in the Work in progress box.
[76]

Decision
Is this a recurring appointment?
[79]

Decision
How will you be scheduling this appointment?
[80]

Work Step
Ward Clerk to navigate to the appointment inquiry button and select request lists and select Find.
[143]

Work Step
Select "Recur" to launch Recur Window
[82]

Work Step
Within the Recur window, select Time Pattern, Recurrence Pattern, and Range of Recurrence
[81]

Drag and Drop

Work Step
Using your cursor, drag the Resource from the WIP down to the requested Resource and time
[85]

Schedule

Work Step
Within the Schedule window, select the Resource, Slot, Time, and Appointment Duration
[84]

Suggest

Work Step
Within the Suggest window, define Suggest Criteria and select "Suggest". Select time from returned results
[83]

Work Step
Confirm appointment
[134]

Work Step
Navigate to discharge MPages Discharge Workflow and update Follow up appointment.
[138]

Off Page Reference
Scheduling - ESM - Cancel Appointment
[109]

Off Page Reference
Scheduling - ESM - Undo Canceled Appointment
[110]

Off Page Reference
Scheduling - ESM - Modify Confirmed Appointment
[106]

Decision
Does the appointment need to be rescheduled, modified, a no show, cancelled or Undo a cancelled appointment?
[105]

Off Page Reference
Scheduling - ESM - Reschedule Appointment
[107]

Off Page Reference
Scheduling - ESM - No Show Appointment
[108]

Future State: Women and Babies - Acute - Post Discharge Scheduling

Cerner Workflow ID: 6095 (v. 12.0) Client Workflow ID: 1206

Last updated by Cynthia Skubel, Mar 10, 2025 12:30pm (UTC -4 hours)

Workflow Details:

Workflow Name: Women and Babies - Acute - Post Discharge Scheduling

Workflow State: Future State

Workstream: Admission/Intake

Venue: Acute Care

Ambulatory

Client Owner: Dickey, Kelly

Cerner Owner: White,Meighan Kathryn Moore

Standard: Yes

Related Workflow(s):

Tags: Scheduling

Workflow Summary:

Service Line: Anesthesiology

Women's Health

Related Solution(s): Anesthesia Management

PowerChart Maternity

Scheduling Management

Surgical Management

Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP

TestBuilder Script(s):

Cerner Workflow ID: 6095 (v. 12.0)

Client Workflow ID: 1206

Workflow Notes:

Introduced By: WS 5

Validated By: WS 7

Swim Lane:

Role(s): Women and Babies Provider [Custom]

Registered Midwife [Custom]

Department(s):

Security Position(s): Physician - Women's Health

Start/Stop [5]

Description: Place orders for follow up appointment(s)

Swim Lane:

Role(s): OB Ward Clerk [Custom]

Women and Babies Charge RN [Custom]

Women and Babies Nurse [Custom]

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Department(s):

Security Position(s): Perioperative - Scheduler
Women's Health - Clerk
Women's Health - Nurse

Work Step [85]

Description: Using your cursor, drag the Resource from the WIP down to the requested Resource and time

Comments: Users can right-click on the requested Resource and time from the GRID and select "Book Request" instead of manually dragging as well

Work Step [74]

Description: Access the Scheduling Appointment Book

Work Step [75]

Description: Access SCS Women and Babies Bookshelf select appointment type and then click on the appointment tab.

Work Step [76]

Description: Enter appointment type, patients name and click on move. Patient appears in the Work in progress box.

Decision [79]

Description: Is this a recurring appointment?

Decision [80]

Description: How will you be scheduling this appointment?

Work Step [84]

Description: Within the Schedule window, select the Resource, Slot, Time, and Appointment Duration

Comments: Using the "Schedule" function allows users to modify an appointment's standard duration, as well as book appointments outside of slots (with task access)

Work Step [134]

Description: Confirm appointment

Future State: Women and Babies - Acute - Post Discharge Scheduling

Cerner Workflow ID: 6095 (v. 12.0) Client Workflow ID: 1206

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Work Step [138]

Description: Navigate to discharge MPages Discharge Workflow and update Follow up appointment.

Work Step [143]

Description: Ward Clerk to navigate to the appointment inquiry button and select request lists and select Find.

Comments: Patient list will open select appropriate patient and right click to complete request

Work Step [82]

Description: Select "Recur" to launch Recur Window

Work Step [81]

Description: Within the Recur window, select Time Pattern, Recurrence Pattern, and Range of Recurrence

Work Step [83]

Description: Within the Suggest window, define Suggest Criteria and select "Suggest". Select time from returned results

Comments: Cerner recommends Suggest Scheduling to automatically find the first available appointment without searching the GRID.

User Preferences within the Suggest window allow modification to number of suggests, success ratio, optimizing patient time, and default accepted time variations, among other options.

Off Page Reference [109]

Workflow Link: Scheduling - ESM - Cancel Appointment

Off Page Reference [110]

Workflow Link: Scheduling - ESM - Undo Canceled Appointment

Off Page Reference [106]

Workflow Link: Scheduling - ESM - Modify Confirmed Appointment

Future State: Women and Babies - Acute - Post Discharge Scheduling

Cerner Workflow ID: 6095 (v. 12.0) Client Workflow ID: 1206

Last updated by Cynthia Skubel, Mar 10, 2025 12:30pm (UTC -4 hours)

Decision [105]

Description: Does the appointment need to be rescheduled, modified, a no show, cancelled or Undo a cancelled appointment?

Off Page Reference [107]

Workflow Link: Scheduling - ESM - Reschedule Appointment

Off Page Reference [108]

Workflow Link: Scheduling - ESM - No Show Appointment

Facilities:

Facility Name: St. Catharines

Status: Pending Approval

Facility Cerner Owner:

Facility Client Owner: Dickey, Kelly

Authorize Date:

Facility Comments: