



CERVIDIL CALL BACK

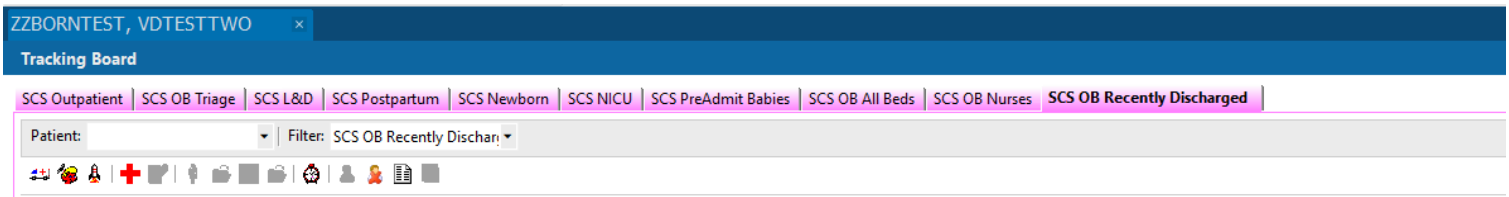
HOSPITAL INFORMATION SYSTEM (HIS)

Cervidil Call Back

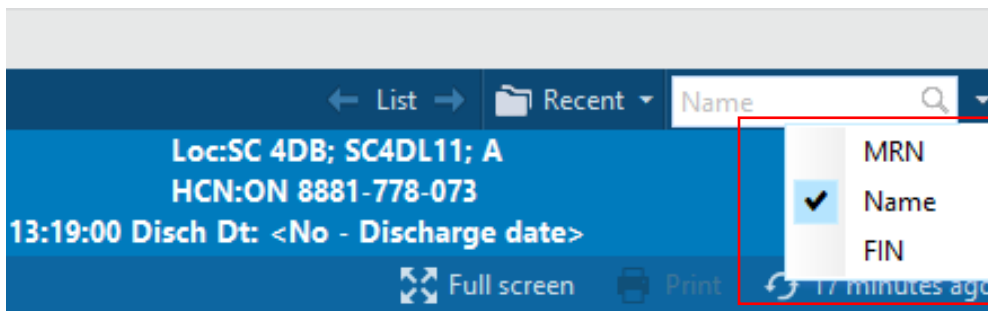
- Patient calls back 6 hrs post insertion or has any concerns
- Upon call back, nurse to select Discharge Encounter pertaining to the Cervidil insertion to document call back conversation

There are 2 options to retrieve discharged patients:

- Navigate to the tracking board and select **SCS OB Recently Discharged** and select the appropriate patient encounter that pertains to the discharge from the Cervidil insertion



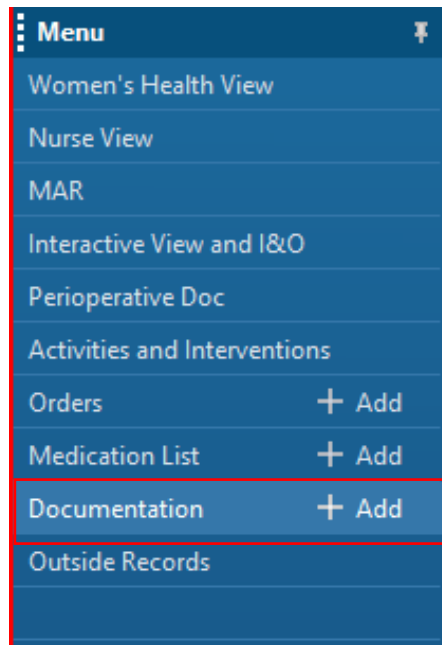
- Located in the top right-hand corner is the search engine that will allow you to search patient by Name/MRN/FIN (FIN will pull up the exact encounter being requested).



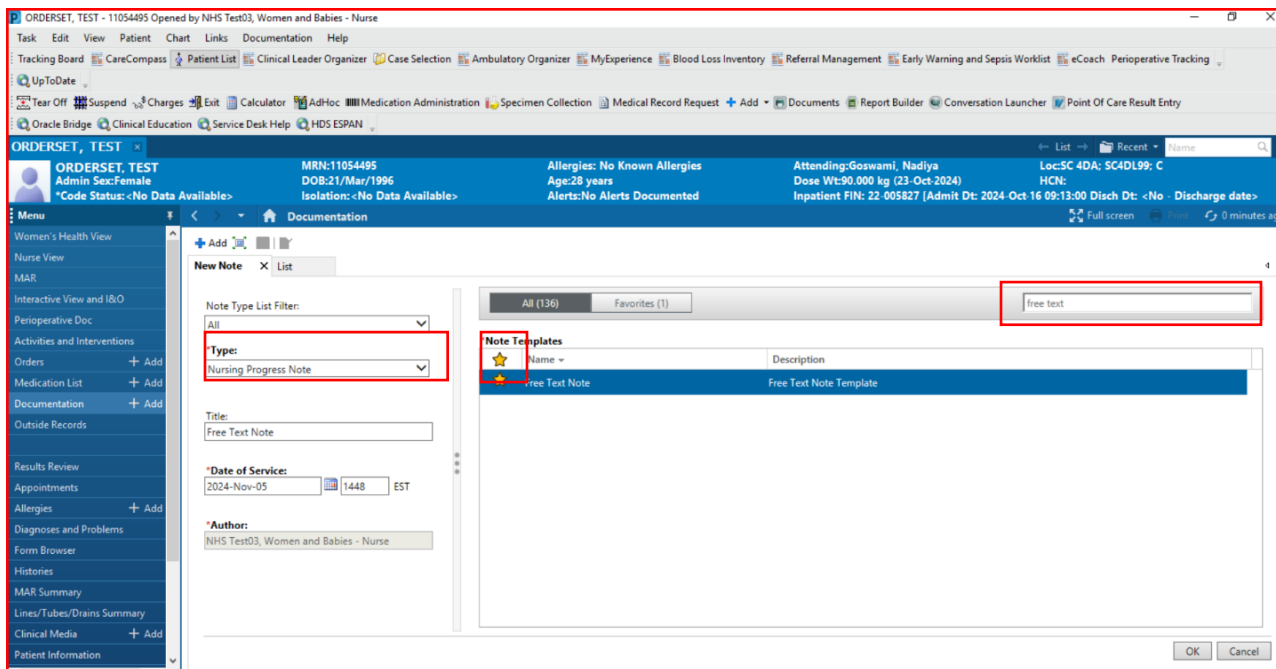
Navigate to Free Text note located in the **Documentation** section of the blue table of contents and select **+Add**.



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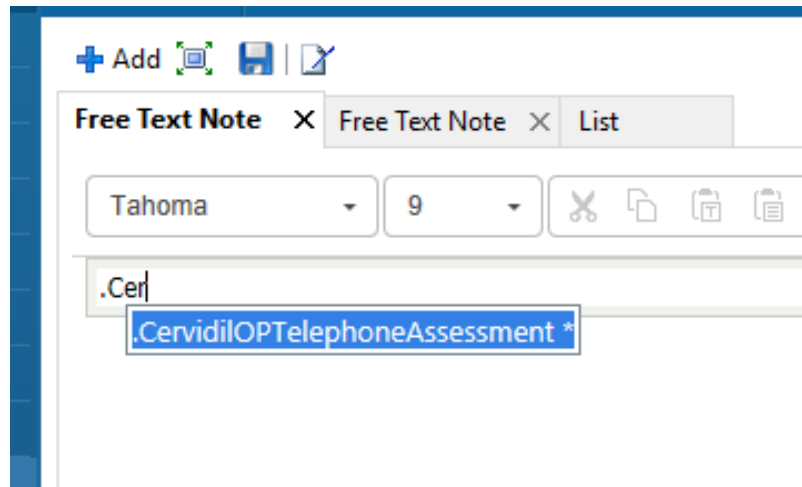


Navigate to **Type**: from the drop down menu select **Nursing Progress Note**
Navigate to the search field to the right and type in **Free Text** (click on the **YELLOW** Star to **Favourite** this note for future convenience).

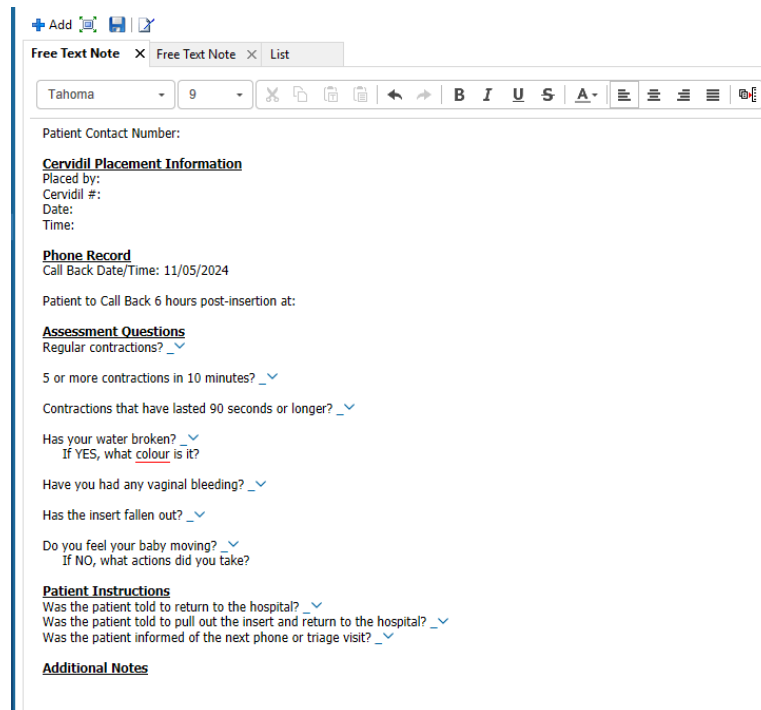









Double click on the Free Text Note or select **OK** and it will open a blank note for your use

To open the text applicable for the Cervidil Call Back single click into note and type **.Cervidil**



Select the **.CervidilOPTelephoneAssessment** dot phrase. The applicable documentation will open and all necessary questions are to be filled out with each phone call.



+ Add   
 Free Text Note x Free Text Note x List
 Tahoma 9    
 .Cer
 .CervidilOPTelephoneAssessment *

Patient Contact Number:
Cervidil Placement Information
 Placed by:
 Cervidil #:
 Date:
 Time:

Phone Record
 Call Back Date/Time: 11/05/2024

Patient to Call Back 6 hours post-insertion at:

Assessment Questions
 Regular contractions? _v
 5 or more contractions in 10 minutes? _v
 Contractions that have lasted 90 seconds or longer? _v
 Has your water broken? _v
 If YES, what colour is it?
 Have you had any vaginal bleeding? _v
 Has the insert fallen out? _v
 Do you feel your baby moving? _v
 If NO, what actions did you take?

Patient Instructions
 Was the patient told to return to the hospital? _v
 Was the patient told to pull out the insert and return to the hospital? _v
 Was the patient informed of the next phone or triage visit? _v

Additional Notes



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HOSPITAL INFORMATION SYSTEM (HIS)

Select blue arrow to open up applicable documentation for each field. Some free text fields will need to be filled out e.g. Cervidil Placement Information and Phone Record.

Cervidil Placement Information
Placed by:
Cervidil #:
Date:
Time:

Phone Record
Call Back Date/Time: 11/05/2024

Patient to Call Back 6 hours post-insertion at:

Assessment Questions

Regular contractions?

5 or more contractions in

Contractions that have lasted

Has your water broken?

If YES, what colour is it?

Have you had any vaginal bleeding?

Has the insert fallen out?

Do you feel your baby moving?

If NO, what actions did you take?