

In this Acknowledgement,

"Personal Information" means information about identifiable patients (including the personal health information), and members of the credentialed staff, employees, donors, visitors and other individuals, obtained in the performance of my job duties at NH – Niagara Health (the "Hospital"). Information such as an individual's name when it appears together with an individual's job title, business address or office telephone/fax number (information on business card) is **not** considered 'personal' information, and

"Confidential Information" means information about individuals in the Hospital **which is not a matter of public record.**

I, _____, have read, acknowledged and understand that:

1. the Hospital has custody of and control over personal and personal health information that it is obligated to protect for commercial, legal compliance, professional and ethical duties. Access to information within the Hospital Information System (HIS) is structured by specific access levels, each with defined limitations. Individuals are responsible for understanding their access level and adhering to the associated requirements to ensure confidentiality, integrity, and appropriate use of all information;
2. the Hospital has a relationship of trust with our patients, and in our community it is expected that we will respect, protect, secure and keep their Personal and Personal Health Information confidential;
3. the Hospital has developed policies, procedures and a Code of Conduct outlining acceptable behaviour in the workplace and respect for privacy, confidentiality and security of personal and/or personal health information, which is my responsibility to comply. I understand I can confer with my Supervisor, Manager, or the Hospital's Privacy and Freedom of Information (FOI) Office to answer questions about our Code of Conduct and applicable policies and procedures;
4. any USER ID issued to me and any PASSWORD(S) created by me, are unique and identify me; and
5. my USER ID and PASSWORD are assigned login credentials and are the equivalent of my *electronic signature*, and all entries/ access to electronic patient database records with my USER ID and PASSWORD will be attributed to me, and I will be held responsible for such entries **regardless of whether I made them or not**;

I have read, understand and agree that I will:

1. treat all personal and personal health information, respectively, in a manner that respects the privacy and dignity of our patients, in alignment with the Hospital's Code of Conduct, my professional College Standards of Practice, and Ontario Privacy Law which applies to all credentialed personnel, employees, students, volunteers, vendors and agents of the Hospital; and
2. as an individual providing services (whether as an employee, volunteer, student, vendor or agent) of the Hospital, I agree to hold all personal and personal health information, that I obtain in the performance of my job duties, **in the strictest confidence**, regardless of this information's format, and agree to only access or disclose personal and/or personal health information (PHI), **if**:
 - a. the purpose of the access/disclosure is made to provide healthcare and treatment to an individual, or to assist in the provision of healthcare to an individual, and any disclosure of patient PHI to another health information custodian (HIC), as that term is defined in the Personal Health Information Protection Act, 2004, (Ontario);
 - b. the Hospital is obligated by law, or applicable court document, to make the disclosure; or
 - c. the individual has been provided with an opportunity to object to disclosure of their personal information, and has not done so, it **may** be disclosed that the individual is an inpatient, their health status in **general** terms (such as: critical; poor; fair; stable, or satisfactory, or similar terms), and his/her location in the Hospital;
3. safeguard, and **not** disclose, or share, my USER ID, PASSWORD, security clearance badges, access card, keys or other devices, issued, assigned, or created for me by the Hospital;



4. access/disclose **only** personal and/or personal health information required to perform my duties at the Hospital;
5. immediately change my PASSWORD and report promptly to my Supervisor, Manager and the Hospital's Privacy/FOI Office if my PASSWORD had been compromised, or I believe it has been compromised; and
6. immediately report any violations of Hospital policies and procedures, including a suspected or alleged privacy breach, relating to personal and/or personal health information which I become aware of, to Supervisor or Manager, and to the Hospital's Privacy/FOI Office followed by immediate completion of an incident report, using the online IRS – Incident Reporting System, (I have the option to file a Whistleblower Report).

I have read, acknowledged and understand that:

- a. the Hospital audits all user access to its electronic health records, both internal and external electronic patient databases, containing personal and personal health information; and
- b. the Hospital is required by law (PHIPA s12(2)) to report any breaches of privacy to affected individuals (including my name and job title, if I commit a privacy breach), my professional College, and the Information and Privacy Commissioner/Ontario (IPC/O) in accordance with PHIPA (Personal Health Information Protection Act). All access to HIS is monitored for compliance and any unauthorized use may be subject to reporting and disciplinary measures.
- c. I have read, understand and accept that, if I fail to abide by the Hospital's policies, procedures, Code of Conduct, and my professional, ethical, legal obligations to respect individuals' privacy, I may be subject to:

In the case of a Hospital employee:

Discipline, up to and including termination, in compliance with Hospital Human Resources policy and procedures, and as set out in applicable union collective agreements; also includes mandatory reporting to the Information and Privacy Commissioner/Ontario (IPC/O); and applicable resulting College for investigation/disciplinary action; fines, and/or a civil lawsuit.

In the case of a Student: *(unpaid work placement, per Department of Labour)*

Termination of my student placement and I will be reported to my college, university and the IPC/O. I agree to read and conform with Niagara Health policies, procedures and Code of Conduct, during my placement at Niagara Health. I give permission for my photo and completed PHI protocol documentation to be shared with the Hospital to meet student placement and security requirements.

In the case of a member of the Hospital's credentialed staff:

Procedures set out in the Hospital Professional Staff By-Laws will apply, and reporting to the CPSO and IPC/O.

It is acknowledged that:

- a) the Hospital (NH) is a health information custodian ("**HIC**") as defined under the *Personal Health Information Protection Act* (Ontario) ("**PHIPA**") and Freedom of Information and Protection of Privacy Act (Ontario) ("**FIPPA**");
- b) Our Agent/Vendor, for the purpose of this Acknowledgement, is a "Provider" within the meaning of PHIPA section 10(4) to the extent that it is providing goods or services for the purpose of enabling the Hospital to use electronic means to access, collect, use, modify, disclose, retain or dispose of PI/PHI and is subject to the requirements of FIPPA, PHIPA and Ontario Regulation 329/04 ("**the Regulation**") made under PHIPA; and
- c) in the course of providing goods or services to the Hospital, the Provider may be given access to PI/PHI relating to its clients/patients.



In fulfilling its obligations in servicing NH equipment or accessing NH systems, including the HIS, the Vendor agrees to comply with the provisions of FIPPA/PHIPA and the Regulation, as applicable, and agrees to abide by the Vendor (PI/PHI) Personal Information and Personal Health Information obligations set out in the above. All patient data and information residing within the HIS or equipment provided by NH/the hospitals are considered the property of NH/the hospital. Vendors agree not to export, share or transfer PH/PHI data without express written permission by NH/the hospital. **Privacy violation(s) will result in termination of contract, legal action, reporting to the IPC/O and/or any similiar action as determined by the Hospital.**

I have read, understand and agree with the information provided in this *Privacy and Confidentiality Acknowledgement Form* and:

I require further information from the Employer. I have provided my privacy query(s) in writing below, to the Niagara Health Privacy/FOI office, who will provide me with a written response within 30 business days.

Please provide your **Privacy-related question(s) in the box provided, below:**

Answer given to requestor by Privacy/FOI Office by:

Name of Respondent

Date of P.O. Response (dd/mm/yyyy)

Name (please print)

Signature

Date (dd/mm/yyyy)

Department (or Company)

NH Site

Job Title (or Role in Company)

Physician Signature

Name of Student Program

Name of Student School

